



CASE STUDY - Abbey Meads Financial

"LiveCall works like a traditional telephony system but saves us money every month. Live Connections installed the system painlessly and we now have a better solution at lower cost. We are really pleased and would highly recommend LiveCall and Live Connections to anyone."

Colin Edenborough (MD), Abbey Meads Financial

Independent Financial Advisors, Shrivenham. Wiltshire.

Abbey Meads Financial were relocating their offices from Swindon to Shrivenham. A big challenge lay in moving their office telephones as potential suppliers wanted 8 weeks to do a site survey and had estimated the costs at £1,500. With their deadline fast approaching Abbey Meads turned to Live Connections. Fortunately, our *LiveCall* service can be rapidly deployed with low overheads. Existing phone numbers were ported to the *LiveCall* platform, allowing the move to go ahead without disruption for clients. What's more, with *LiveCall* we were able to replace expensive, multiple land lines with a single line to deliver our business-class broadband, with the existing numbers being delivered using Voice-over-IP (Internet Protocol). Abbey Meads were able to realise significant cost savings as well as gaining advanced switchboard features (inc: Call Queuing, Music on Hold, Voice Mail to e-mail) and improved customer call-handling. Throughout the office move, Live Connections provided Abbey Meads Financial with a single point of contact to painlessly manage the entire process of moving their IT and Telecoms systems.

Summary of the benefits & savings for Abbey Meads Financial:

- ✓ Kept their existing numbers, despite moving premises.
- ✓ A brand new, state-of-the art, feature-rich, 4-user phone system, providing a better experience for clients.
- ✓ Fully installed and tested with minimal disruption to business.
- ✓ Saving at least £35/month compared to their old system - that's £420 per annum [any business with multiple lines, and spending at least £15 on calls per phone, per month, can see call charges reduce by up to 40%].

LiveCall - is our complete internet telephony solution. We've exhaustively tested the best handsets, service and support to bring you a reliable, money-saving, business-grade telephone system with premium voice-quality.



To read more about *LiveCall* features and benefits visit: www.liveconnections.co.uk/livecall



Get a no obligation demo and even a free trial.

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